



## Avaya IP-DECT Edition 5 - Windows Portable Device Manager Readme

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This is the Edition 5 WinPDM application used for local administration of the following devices:

- 3720 DECT handsets
- 3725 DECT handsets
- 3740 DECT handsets
- 3745 DECT handsets
- 3749 DECT handsets
- DC4 Advanced Charger (for 372x and 374x)
- CR3 Rack Mount Charger

The Application can be used on a PC running Microsoft Windows XP Professional SP2, Windows 7® Professional (32-bit/64-bit), Windows 7® Enterprise (32-bit/64-bit), or Windows 7® Ultimate (32-bit/64-bit). Sun Java Runtime Environment (JRE) 6 or later

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## Release history

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Release	Edition	Date	Description
WinPDM 3.3.5	1	May 4th 2009	WinPDM release for Edition 1
WinPDM 3.3.6	1	June 16th 2009	WinPDM release for Edition 1
WinPDM 3.4.5	2	January 22nd 2010	WinPDM release for Edition 2
WinPDM 3.8.2	3	January 31st 2011	WinPDM release for Edition 3
WinPDM 3.10.3	4	April 30th 2013	WinPDM release for Edition 4
WinPDM 3.11.0	4	June 23rd 2014	WinPDM release for Edition 4
WinPDM 3.12.0	5	February 8th 2016	WinPDM release for Edition 5

## Additional DECT updates

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This release is part of the DECT solution maintenance release including also the following updates:

Product	release number
37xx Handsets	4.3.32
IP-DECT IPBS1	7.2.28
IP-DECT IPBS2	7.2.28

IP-DECT GW	7.2.28
IP-DECT DB1	R3F
IP-DECT DB1 IE	7.0.13
AIWS II	4.2.0
WinPDM	3.12.0
BS3x0	R7C

Please refer to Avaya support site <http://support.avaya.com/> for further information

## Package Content

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<b>WinPDM_ReleaseReadme_SW_Version_3_12_0.pdf</b>	Release notes (this document)
<b>AvayaWinPDM_3p12p0.zip</b>	Zip-File that needs to be unpacked including the WinPDM application and the setup for installation.

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## Enhancements

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- Support for 3745 DECT handsets

## Issues resolved

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### Issues resolved in SW version 3.12.0

Reference	Description
NCR-22621	Better error messages for certificate management

### Issues resolved in SW version 3.11.0

Reference	Description
NCR-21876	<b>Adding long number ranges in Device Manager with zeroes in middle is now handled correctly in WinPDM.</b>

### Issues resolved in SW version 3.10.3

Reference	Description
DECT-1138	<b>Possibility to move contacts between portables by WinPDM/AIWS</b>
DECT-272	<b>WINPDM doesn't display data , when user cancels the software upgrade from the properties window of the handset</b>
DECT-41	<b>WinPDM 3.2.9 has been installed successfully, but if we want to start the application then it is not responding.</b>
DECT-289	<b>WinPDM deletes pending SW upgrade job when restarted</b>
DECT-1643	<b>Import / export functionality of WinPDM is not as expected</b>
DECT-1422	<b>Avaya WinPDM Multiple Buffer Overflow Vulnerabilities</b>
DECT-	<b>Default system names are not displayed in the parameter window of</b>

1286	<b>WinPDM</b>
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**Issues resolved in SW version 3.8.2**

Reference	Description
IBW00000912	<b>The new number wizard is displayed on the screen after removing the handset from the charger</b> Could happen sometimes
IBW00000918	<b>Currently installed WinPDM needs to be closed before starting the update</b> WinPDM setup doesn't check if WinPDM application is already running. If not closed before starting the installation the WinPDM will not work afterwards.
IBW00000920	<b>When a new number is added, the new number wizard gets opened but doesn't work as expected when selecting "do nothing"</b> Will happen if a template is selected for the new number
IBW00000922	<b>The "edit" button is not active when in the numbers tab</b>
IBW00000927	<b>Found new wizard doesn't come on the WINPDM when a new handset (which don't have device ID yet) is placed on the charger</b>

**Issues resolved in SW version 3.4.5**

Reference	Description
IBW00000487	<b>WINPDM shows handset in online after renaming the handset and removing from the charger</b>
IBW00000923	<b>new number wizard doesn't appear if a handset that is deleted in the device tab will be connected again to the DC4</b>

**Issues resolved in SW version 3.3.6**

Reference	Description
IBW00000768	<b>WinPDM crashes on VISTA system when exiting the application</b>  On a Win Vista system when closing the WinPDM window by pressing the upper right window button "X" a message is popped up "UspCsi.exe has stopped working with crash". When pressing on the "OK" button on that popup, the WinPDM is shutting down as expected.  Workaround: Close the Application by using the menu File > Exit.

## Unresolved issues in Avaya AIWS2 R4

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Reference	Issue
DECT-779	<b>User able to rename the DC4 charger with length greater than 16 but DC4 is not able to sync with it</b>
DECT-431	<b>Contrast if changed in WinPDM for 3720 phone doesn't take effect on the handset</b>
DECT-745	<b>WINPDM crashes if the user deletes all the entries after adding all the entries with a common template</b>

## Update Requirements

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### **Installing WinPDM 3.11.0**

- It is recommended to backup the databases of all the sides from the currently installed WinPDM version.
- Go to **File – Side management** and export each side in an **\*.ste** file.
- Currently installed packet-files, parameter-files, SW-binaries, language-files and phonebook-files can be found in the users application data **.\Application Data\Avaya\WinPDM** in the appropriate folder for any backup purposes.
- The installation procedure will uninstall older version of WinPDM before starting the update.
- Make sure the currently installed WinPDM application is closed.
- When connecting the advanced or rack charger to the PC's USB interface the appropriate drivers will be installed again automatically.